



What to do when death occurs

Home

When a death occurs at home and your loved one is not under Hospice care, please call 911 and a Police Officer will respond to the home.

If your loved one is under Hospice care, please call the Hospice Nurse.

Ask the Police Officer or the Nurse to contact **Cremation Society of Missouri at 636-946-9896.**

The following questions will be asked:

- *Caller's Name and Phone Number*
- *Deceased Name*
- *Address and Directions to the home*
- *Time and cause of death*

Our staff will respond to the location of passing and receive your loved one into our care.

We will contact you and finalize the arrangements and gather the information needed for the State of Missouri.

Cremation will only occur after the necessary written authorizations have been obtained.

Medical Examiner or Coroner cases

When death occurs and your loved one is in the care of the medical examiner or coroner you will need to authorize them to release your loved one into our care.

They will call **Cremation Society of Missouri at 636-946-9896.**

Our staff will respond to the medical examiner's office and receive your loved one into our care.

We will contact you and schedule a time that is convenient for you to meet with one of our Funeral Directors.

Cremation will only occur after the necessary written authorizations have been obtained.

Hospitals, Hospices, Nursing Homes

Contact the Nurse or Physician.

The Nurse or Physician will come to the room and make the pronouncement of death.

Ask the Nurse to contact **Cremation Society of Missouri at 636-946-9896.**

Our staff will respond to the location of passing and receive your loved one into our care.

Upon our arrival, we will schedule a time that is convenient for you to meet with one of our Funeral Directors.

If you are not present when we arrive, we will contact you and schedule a time that is convenient for you to meet with one of our Funeral Directors.

Cremation will only occur after the necessary written authorizations have been obtained.

Out of Area

Contact **Cremation Society of Missouri Toll Free 855-858-5550** and we will assist you.

It is important to contact us prior to contacting another funeral provider. This may save time and minimize expenses.

Available 24/7

(636) 946-9896

Make arrangements online at **MissouriCremate.com**



2338 Highway 94 South Outer Rd
St Charles, MO 63303

1-855-858-5550
(636) 946-9896
F: (636) 317-1316

MissouriCremate.com

Keeping cremation *Simple* since 1935